**Jordan Sky Younger**

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**EDUCATION**

Virginia Polytechnic Institute and State University (Virginia Tech) Blacksburg, VA

**Bachelor of Science, Cybersecurity Management and Analytics** August 2022- May 2025

**Certifications:** CompTIA Security+ (**Sec+**), Amazon Web Services Certified Cloud Practitioner (**AWS CCP**), Expected December 2024: Cisco Certified Network Associate (**CCNA**)

TECHNICAL SKILLS

**Computer Languages**: JavaScript, VBA, Python, SQL, HTML, CSS

**Networking:** LAN/WAN, TCP/IP, Data Encryption, Router Configuration, Network Security, Firewall Management

**OS**: Windows, Linux, Mac, Virtual Machines (VMware/Virtual Box)

**Security**: Metasploit, Wireshark, Nmap, ELK

**Hardware**: General Troubleshooting, Assembly, repair – Desktops, Laptops, PC

**Applications & Platforms:** MS Office Suite, Google Suite, Zoom, Webex, Visual Studios

PROJECTS

**Analyst for Mastercard Cybersecurity virtual experience** August 2024 – September 2024

* Executed a job simulation as an analyst on Mastercard’s Security Awareness Team where I identified and reported security threats including phishing attacks
* Assessed security training needs across five departments, identifying critical gaps; developed and launched targeted courses that improved employee understanding of security protocols by 30%, enhancing overall company resilience against threats
* Created comprehensive phishing response training that reduced the simulated threat impact by 25% among participants.

**Personal Security Operations Center (SOC)** September 2024 – October 2024

* Established a collaboration with three cybersecurity tools to enhance the personal SOC’s detection capabilities this integration improved overall threat detection accuracy by 35% and streamlined incident response protocols.
* Implemented Snort for network intrusion detection and centralized log management with Syslog-ng, integrating with the ELK Stack for real-time threat analysis.
* Conducted Nmap-based vulnerability assessments and automated response protocols, including IP blocking and firewall adjustments

PROFESSIONAL EXPIRIENCE

***Seasonal stock support*** May 2022 – August 2023

*Walmart Sterling, VA*

* Managed accurate inventory control by conducting weekly stock counts, resulting in a 99% stock accuracy rate during the busy holiday season
* Conducted thorough reviews of product codes and labels for more than 1,500 items weekly maintained exceptional quality control leading to a flawless inventory during peak sales periods

***Customer Service and Technical Support Associate***  October 2019 – May 2021

*Home Depot Fairfax, VA*

* Monitored and resolved customer inquiries with a focus on technical issues, maintaining 95% positive feedback
* Proactively identified customer needs and provided customized solutions, increasing sales by 10%.

LEADERSHIP DEVELOPMENT

**Edge Participant** September 2022 – Present

SEO Edge Careers New York, NY

* Receive coaching and online instruction to achieve targeted interview, technical, and professional developmental goals
* Complete industry-specific training focused on developing technical skills and institutional knowledge